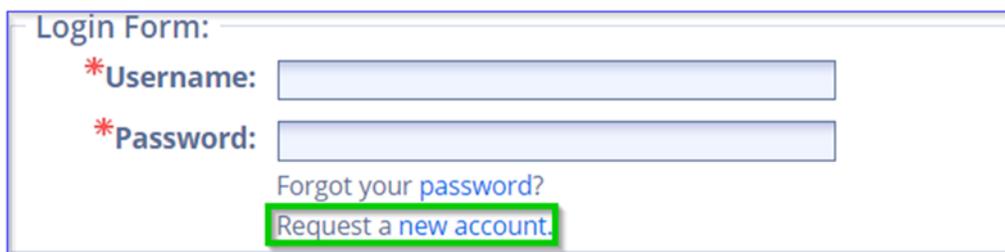


## Requesting a Credible Education Account

Credible's Learning Management System, Credible Education, provides you with a single source for on-demand web-based training, video webinars, and online resources relating to Credible software. Before you can take advantage of it, you need to request an account. Here's how!

### Requesting an Account

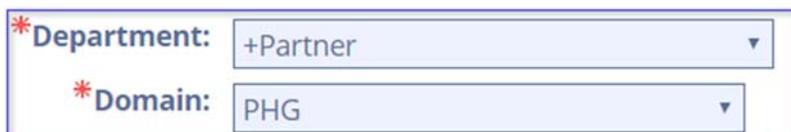
If you don't already have an account in the Credible Education LMS, visit <http://credible-education.com>. Under the Login Form, click the **Request a new account** link.



The screenshot shows a login form with the following elements:

- Login Form:** (Section header)
- \*Username:** (Text label next to an input field)
- \*Password:** (Text label next to an input field)
- [Forgot your password?](#) (Text link)
- [Request a new account](#) (Text link, highlighted with a green box)

Complete the Account Request form. Make sure to use an email address from your Agency (**@phgmail.net**), and not a free service (yahoo.com, aol.com, etc.). Also, for *Department* select **+Partner** and for *Domain* select **PHG**. The request **must** look like the example below.



The screenshot shows the Account Request form with the following elements:

- \*Department:** (Text label next to a dropdown menu showing "+Partner")
- \*Domain:** (Text label next to a dropdown menu showing "PHG")

When the form is complete, click **Create Account**.

You will immediately be notified via email that your account request has been received. When it has been approved and created – usually within one business day – you will receive a message from **sumtotalsystems.com**. In addition to your username, it will contain an **Activation Link**. Click the link to activate your LMS account and setup a password. (If you don't receive this message, please check your junk mail folder.)

*Please note: While accounts are usually approved within one business day, on occasion it can take 2-3 days.*

If you have any questions, please email us at [education@credibleinc.com](mailto:education@credibleinc.com).